



#### Corporate Head Office

4180 Sladeview Cres, Suite 4  
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**Rentals:** (888) 885-0228

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**W:** [www.apgrents.com](http://www.apgrents.com)

## AV Technician (Full-Time & Freelance Positions)

Mississauga, Ontario, Canada

### Who Are We?

APG Rentals offers national coverage from our Orlando and Toronto offices. We provide turnkey installation and support to ensure peace of mind with LCD and LED videowall rentals.

We are proud to offer one of the most comprehensive portfolios of cutting-edge large video display solutions, including a range of exciting, brand new videowall technologies. We provide customized accessories with all products, specialist technical support and full system design for our industry partners.

### SUMMARY OF ROLE:

Our Technicians focus on LCD and LED video wall installations and their role encompasses the set-up of equipment, facilitation of technical equipment for the event, and the strike of the equipment. There are also shop and equipment maintenance responsibilities.

### KEY RESPONSIBILITIES:

#### Event Pre-Production

- Assist in planning with client and/or Events & Technicians Manager to recommend appropriate AV and staging solutions on-site
- Liaise with internal team resources to develop solutions and technical configurations
- Loading Content onto media players, computers
- Assist with project/production management of all events
- Preparing, labeling and scanning equipment as required
- Load/unload gear and equipment on show site and in the warehouse

#### Event Execution

- Provide an outstanding customer experience when in liaison with client and/or venue staff
- Install, configure, troubleshoot, repair, and replace AV systems and equipment
- Operate and maintain all formats of AV equipment and provide expertise and guidance to the client
- Provide on-site guidance for crew as required
- Ensure all venue safety requirements and supplier protocols are adhered to
- Flexibility to accommodate and deliver last minute changes to meeting requirements
- Operate lift equipment and delivery trucks in accordance with company safety standards/policies
- Provide feedback to management with respect to client satisfaction
- Develop and document standards and operating procedures

#### Equipment

- Use research and field experience to provide input on technical equipment inventory acquisition plans
- Assist in maintaining, repairing and protecting all equipment
- Provide project support for new equipment systemization, maintenance and repairs



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### General

- Arrive to site in a professional way, in appearance, communication and execution
- Provide excellent customer-service and strive to exceed the expectations and needs of internal and external stakeholders, by maintaining positive relationships with clients through clear and consistent communication
- Develop and maintain good internal/external client relationships with vendors while ensuring confidentiality
- Remain current with industry technologies, products and trends
- Support special projects as required
- Direct, support and communicate with crew, and account managers to ensure consistent and clear needs and expectations
- Complete administrative requirements such as completion of 'show sheets' and entering hours for payroll
- Provide routine quality control oversight of the event
- Deliver equipment to site when required

### CORE COMPETENCIES:

- Technical aptitude
- Strong problem solving skills
- Positive attitude
- Exceptional customer service / exceeding client expectations
- Able to work independently and exercise autonomy in decision making
- Effective team player willing to assist other business areas as appropriate
- Strong organizational skills
- Professional communication skills and excellent organizational skills with the ability to manage multiple demands/projects simultaneously
- Ability to interact with clients and coworkers professionally often under deadline pressures
- Be proactive and identify an potential issues during the pre-planning phase of the event with business areas and communicate issues (i.e. equipment failure or last minute revision)
- Discretion in protecting clients' confidential information/event content

### REQUIREMENTS:

- 2+ years Audiovisual / Technical production training and/or expertise
- Proficient with computer system such as Windows 10
- Possess the following functional abilities: lift 50 pounds, walk, stand, and sit for lengthy periods of time
- Ability to be flexible in working hours and be available to work outside of regular business hours. A rental technician role frequently requires work outside of regular office hours, including weekends and evening. It also requires regular travel.
- Ability to travel periodically as work dictates in Canada and the U.S
- Working at heights Certification from the Ministry of Labour
- Fall Arrest and Lift Certification an asset but not mandatory

Please email your resume to [Careers@APGRents.com](mailto:Careers@APGRents.com)

For additional company information, please visit [www.apgrents.com](http://www.apgrents.com)